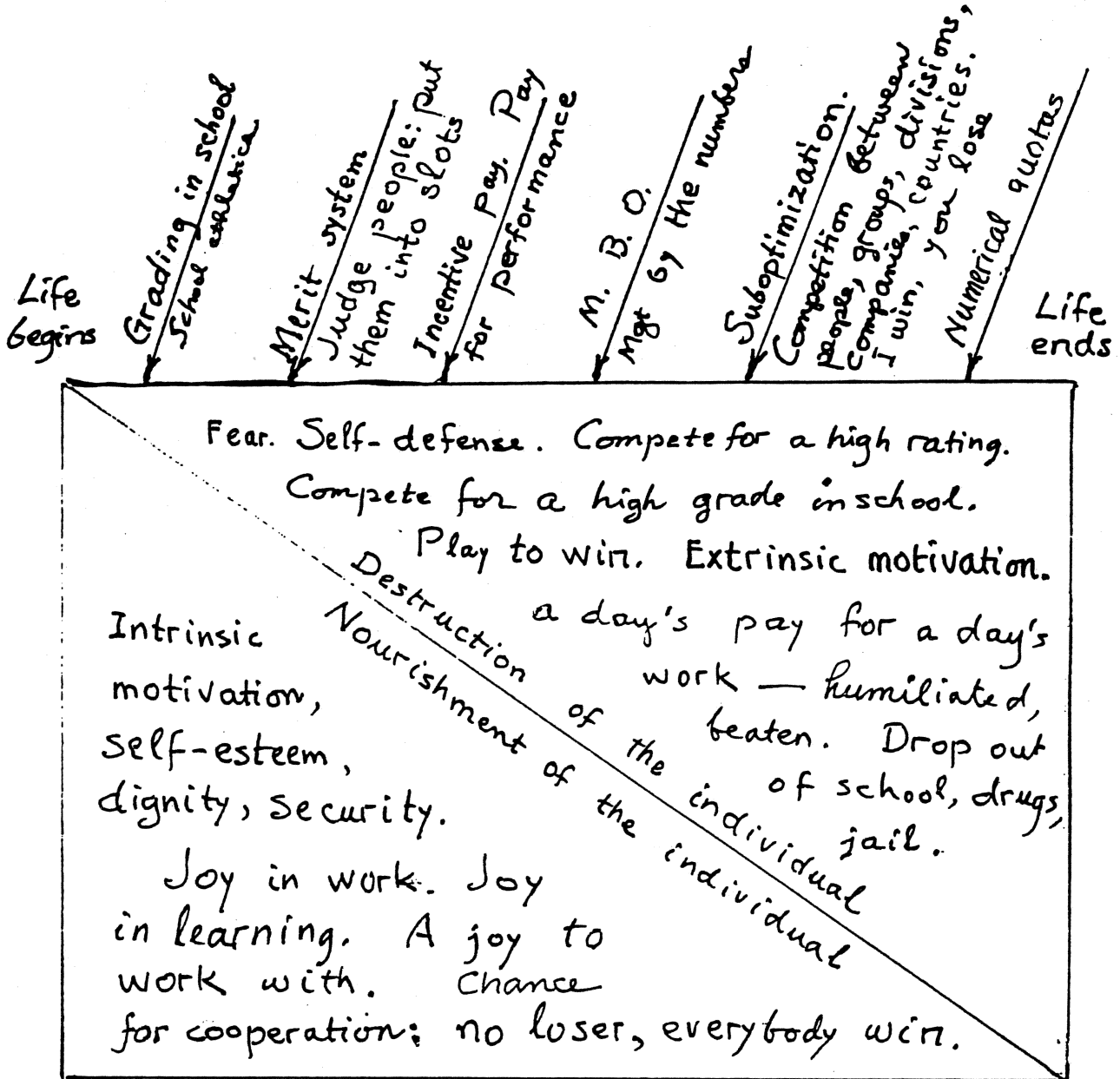


Effects on the individual from the present system of norms and expectations



This chart was drawn by Dr. W. Edwards Deming ----->

Thoughts as of 20 July 1989