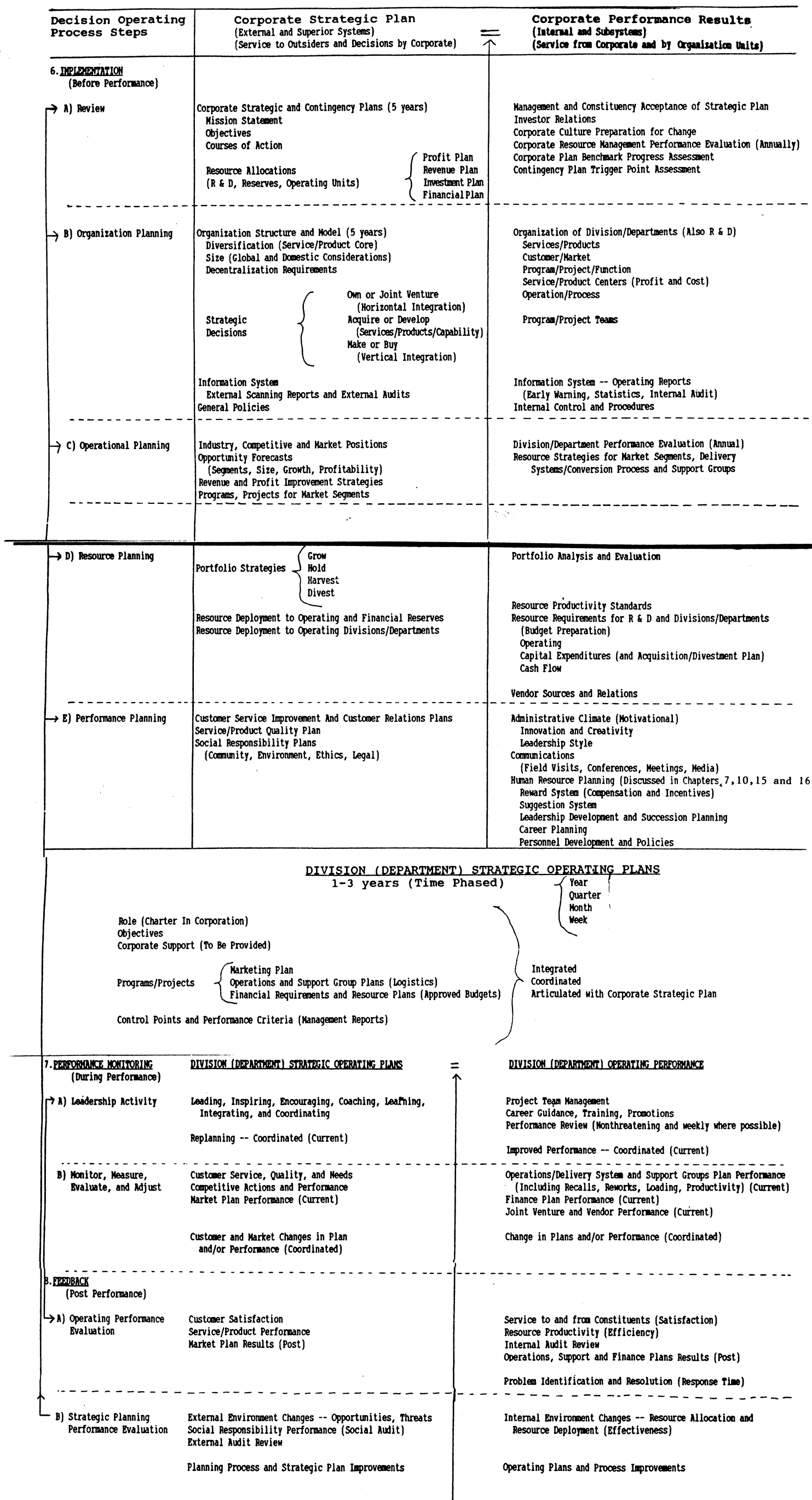


STRATEGIC OPERATING CONCEPTUAL MODEL (EXPANDED)



INSTRUCTIONS 1. Do all implementation steps in order (6.A - 6.E) for start of new 5-year Strategic Plan.
2. Do annually step 6.A from 8.B Feedback, but concentrate (interim years) on implementation of steps 6.C - 6.E

Figure 3.6 Strategic Operating Conceptual Model (Expanded Systems Model)